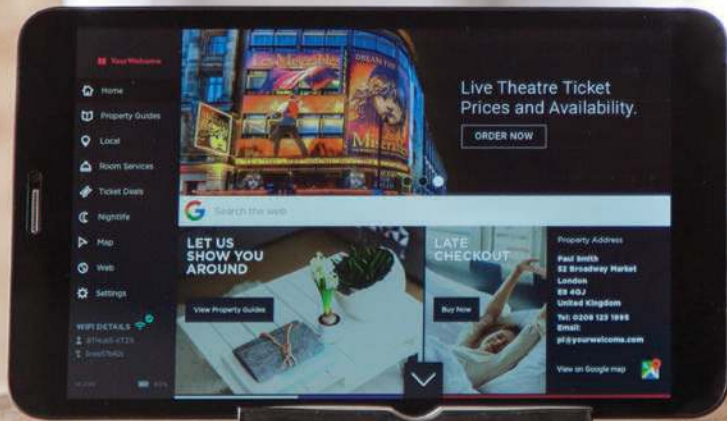


A SMART TABLET FOR SERVICED APARTMENTS

SELL MORE THAN JUST SPACE





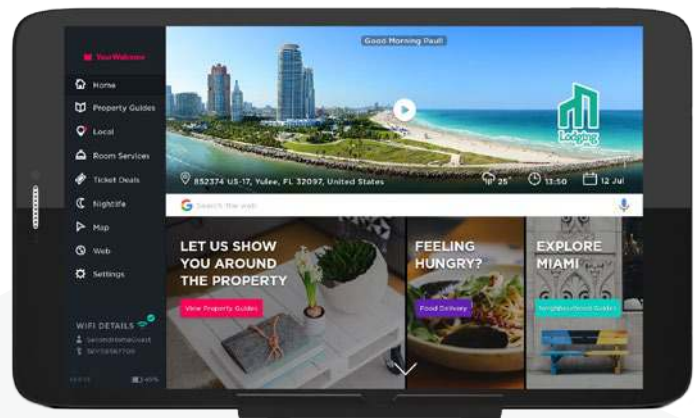
**SELL MORE THAN
JUST SPACE**

A PREMIUM GUEST EXPERIENCE

DELIGHT guests with a complimentary wi-fi connected tablet on arrival

ENABLE guests to instantly access local services, such as food delivery, tourist tickets and more

INFORM guests with video and text property instructional guides

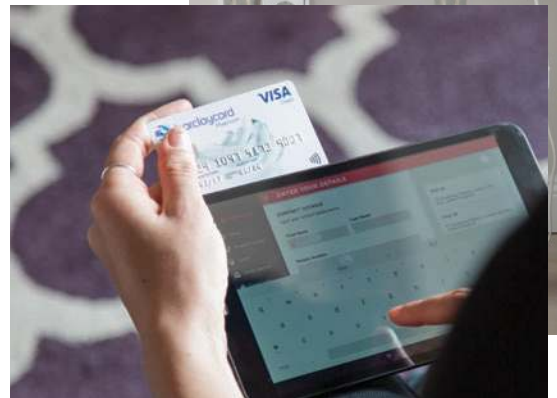


ADD A NEW REVENUE STREAM

YourWelcome is a powerful transactional portal designed for your serviced apartment. The tablet offers serviced apartment owners the opportunity to add a new revenue stream to their business, while delivering a great hospitality experience.

EASILY SELL ADDITIONAL EXTRAS

Sell late check-outs, equipment hire and more. YourWelcome tablets offer a simple and effective way to up-sell extra services to your guests.



Additional extras are displayed throughout the stay, and the guest can request and purchase directly through the tablet.

OFFER LOCAL SERVICES & TICKETS

Your guests spend money on tourist tickets, food delivery, experiences, tours and more during their stay. YourWelcome tablets enable you to make a percentage of each of these sales.

MAKE UP TO **20%**
MORE REVENUE
FROM YOUR
GUESTS



01
GUEST MAKES
PURCHASE

02
YOURWELCOME
PROCESS PAYMENT

03
EARN MONEY FROM
EACH TRANSACTION

04
NEW REVENUE
STREAM

STREAMLINE YOUR GUEST COMMUNICATION

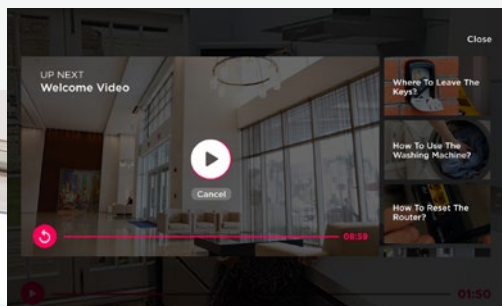
YourWelcome tablets are one of the most effective ways to communicate important information about your property.

VIDEO GUIDES

Video guides offers huge benefits to both the apartment owner and the guest. Video is the most powerful and effective way to convey instructional information. A 10 second video can communicate how to operate an appliance and your guest will be happy to watch it.



INSTRUCTIONAL INFORMATION



REDUCE CALL-OUTS/INCREASE PROFIT

Communicating with guests can be expensive and inefficient. Video property guides will materially reduce guest queries.

REMOTELY UPDATE YOUR GUIDES

Owners can instantly update property information for their guests via the YourWelcome web portal, which updates the tablets instantly. No more out-of-date property guides.

MULTI-LANGUAGE GUIDES

Offer property guides in multiple languages to ensure all guests can access key property information.





IMPROVE GUEST EXPERIENCE

CHECK-IN GUESTS VIA TABLET

CHECK-IN GUESTS VIA THE TABLET

OTAs offer minimal guest data to owners. Capture valuable information at check-in. Choose which data fields to capture; options include email, address, photo ID and more.

TRANSFER DATA TO YOUR CRM/PMS

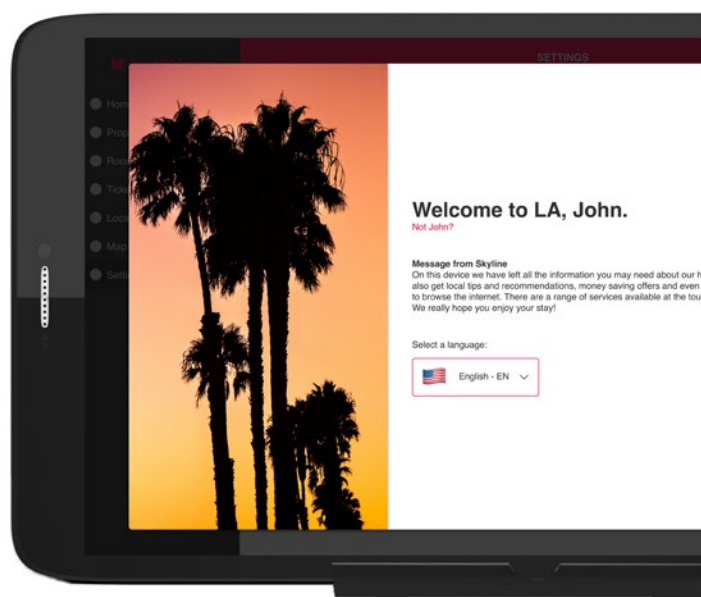
Aggregate all your guest data into one place to facilitate effective re-marketing campaigns.

ACTIONABLE INSIGHTS

YourWelcome analytics portal offers owners an insight into guest purchase and search behaviour patterns across portfolios and individual properties. Understand what your guests want from their stay, and tailor the experience accordingly.

DRIVE DIRECT BOOKINGS

Offer guests discounts via the tablet for repeat or extended bookings.



MANAGE GUEST RATINGS

YourWelcome tablets can help improve guest ratings and filter bad reviews before they are posted.

INSTANT GUEST FEEDBACK

Prevent bad reviews before they happen. YourWelcome offers an instant feedback loop on guest arrival. The guest is asked via the tablet to instantly rate the rental on arrival between 1-5 stars. A rating below 4 triggers a notification to the owner, who can then attempt to resolve any issues.



FILTERING GUEST REVIEWS

The tablet can encourage guests to leave reviews on booking platforms before they leave the apartment. The tablet requests a rating on guest check-out, if the user gives a rating 4 stars or below then they are not passed to the OTA to leave a review.

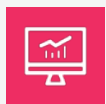
WHAT'S IN THE BOX



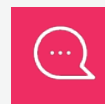
8 inch tablet, stand & extra-long charging cable



Pre-loaded with YourWelcome App



Web portal for remote management



Complimentary account management, training & 24/7 support



Co-branding options available



Free replacements for any guest breakages or theft

★ 6 or 12 month Subscription Packages available ★ Volume discounts available

GET IN TOUCH

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