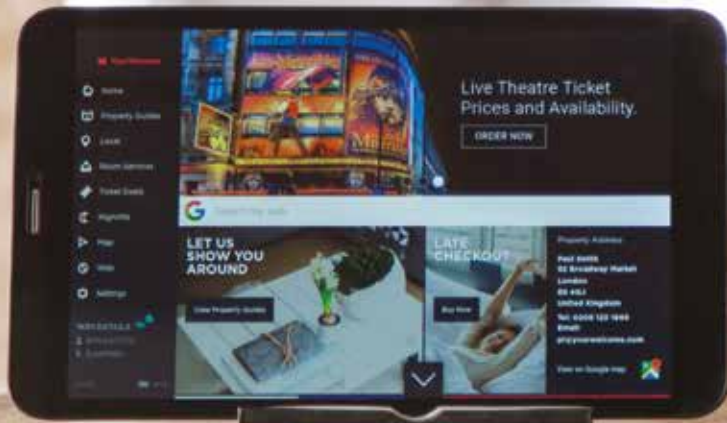


# A SMART TABLET FOR VACATION RENTALS

SELL MORE THAN JUST SPACE





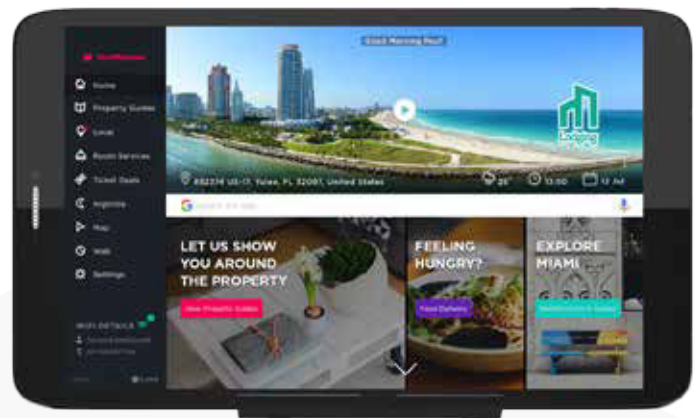
**SELL MORE THAN  
JUST SPACE**

# A PREMIUM GUEST EXPERIENCE

**DELIGHT** guests with a complimentary wi-fi connected tablet on arrival

**ENABLE** guests to instantly access local services, such as food delivery, tourist tickets and more

**INFORM** guests with video and text property instructional guides



# ADD A NEW REVENUE STREAM

YourWelcome is a powerful transactional portal designed for your vacation rental. The tablet offers vacation rental owners the opportunity to add a new revenue stream to their business, while delivering a great hospitality experience.

## EASILY SELL ADDITIONAL EXTRAS

Sell late check-outs, equipment hire and more. YourWelcome tablets offer a simple and effective way to up-sell extra services to your guests.



Additional extras are displayed throughout the stay, and the guest can request and purchase directly through the tablet.

## OFFER LOCAL SERVICES & TICKETS

Your guests spend money on tourist tickets, food delivery, experiences, tours and more during their stay. YourWelcome tablets enable you to make a percentage of each of these sales.

MAKE UP TO **20%**  
MORE REVENUE  
FROM YOUR  
GUESTS



01

GUEST MAKES  
PURCHASE

02

YOURWELCOME  
PROCESS PAYMENT

03

EARN MONEY FROM  
EACH TRANSACTION

04

NEW REVENUE  
STREAM

# STREAMLINE YOUR GUEST COMMUNICATION

YourWelcome tablets are one of the most effective ways to communicate important information about your property.

## VIDEO GUIDES

Video guides offers huge benefits to both the vacation rental owner and the guest. Video is the most powerful and effective way to convey instructional information. A 10 second video can communicate how to operate an appliance and your guest will be happy to watch it.



## INSTRUCTIONAL INFORMATION



## REDUCE CALL-OUTS/INCREASE PROFIT

Communicating with guests can be expensive and inefficient. Video property guides will materially reduce guest queries.

## REMOTELY UPDATE YOUR GUIDES

Owners can instantly update property information for their guests via the YourWelcome web portal, which updates the tablets instantly. No more out-of-date property guides.

## MULTI-LANGUAGE GUIDES

Offer property guides in multiple languages to ensure all guests can access key property information.





**IMPROVE GUEST EXPERIENCE**

# CHECK-IN GUESTS VIA TABLET

## **CHECK-IN GUESTS VIA THE TABLET**

OTAs offer minimal guest data to owners. Capture valuable information at check-in. Choose which data fields to capture; options include email, address, photo ID and more.

## **TRANSFER DATA TO YOUR CRM/PMS**

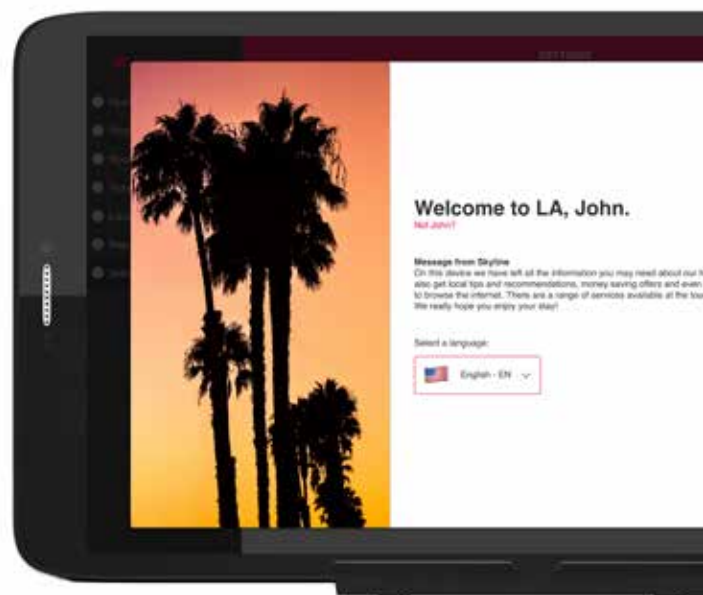
Aggregate all your guest data into one place to facilitate effective re-marketing campaigns.

## **ACTIONABLE INSIGHTS**

YourWelcome analytics portal offers owners an insight into guest purchase and search behaviour patterns across portfolios and individual properties. Understand what your guests want from their stay, and tailor the experience accordingly.

## **DRIVE DIRECT BOOKINGS**

Offer guests discounts via the tablet for repeat or extended bookings.

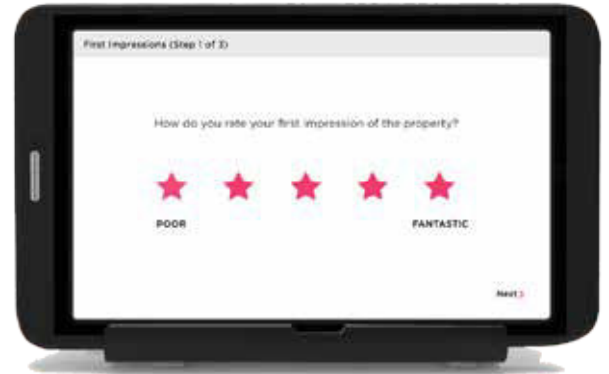


# MANAGE GUEST RATINGS

YourWelcome tablets can help improve guest ratings and filter bad reviews before they are posted.

## INSTANT GUEST FEEDBACK

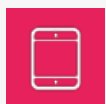
Prevent bad reviews before they happen. YourWelcome offers an instant feedback loop on guest arrival. The guest is asked via the tablet to instantly rate the rental on arrival between 1-5 stars. A rating below 4 triggers a notification to the owner, who can then attempt to resolve any issues.



## FILTERING GUEST REVIEWS

The tablet can encourage guests to leave reviews on booking platforms before they leave the apartment. The tablet requests a rating on guest check-out, if the user gives a rating 4 stars or below then they are not passed to the OTA to leave a review.

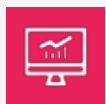
## WHAT'S IN THE BOX



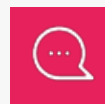
8 inch tablet, stand & extra-long charging cable



Pre-loaded with YourWelcome App



Web portal for remote management



Complimentary account management, training & 24/7 support



Co-branding options available



Free replacements for any guest breakages or theft

★ 6 or 12 month Subscription Packages available ★ Volume discounts available

# GET IN TOUCH

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